TERMS & CONDITIONS FOR DELEGATES

Definitions

These Terms & Conditions for Delegates are valid for every person registered as a regular delegate, student/post-doc/youth delegate, accompanying adult and accompanying child to attend the 10th IAS Conference on HIV Science (IAS 2019), to be held in Mexico City, Mexico, from 21-24 July 2019 (hereinafter referred to as "the conference").

All references to the age of a person, mentioned in this and other conference documents, refer to the age of that person as of 21 July 2019 (the first day of the conference), unless otherwise specified.

All references to a date or a deadline, mentioned in this and other conference documents, refer to the Central European Time Zone (CET).

Conference registration

Only fully completed registration forms will be accepted. The registration will only be confirmed upon receipt of payment in full. If the full payment has not been received before the respective registration fee deadline the registration will be cancelled. If the maximum delegate capacity is reached, the conference organizers reserve the right to refuse additional registrations.

To be able to register as a regular delegate, individuals must be at least 18 years old. Delegates may be asked to present an official identity card stating their age.

To be able to register as a student/post-doc delegate, individuals must be at least 18 years old and present proof of fulltime enrolment at a recognized university or college at both the time of registration and during the conference. Student/post-doc identification must be kept available during all times at the conference. Student/post-doc delegates may be asked to present an official identity card stating their age.

To be able to register as a youth delegate, individuals must be between 18 and 25 (inclusive) years old and present proof of age. Youth delegates may be asked to present an official identity card stating their age.

The registration fee for regular delegates and student/post-doc/youth delegates includes entry to all conference sessions, the exhibition and poster area, and the opening and closing sessions.

If the completed registration form, the payment in full and the required supporting documents (if applicable) are received on or before 16 May 2019, conference materials are guaranteed. If the completed registration form and/or the full payment and/or the required supporting documents (if applicable) are received after 16 May 2018 (including onsite registrations), the conference organizers cannot guarantee that conference materials will be available. All conference materials will only be distributed onsite.

An accompanying adult must be at least 18 years old. The registration fee for accompanying adults includes entry to the conference venue, the opening and closing sessions, as well as local tourist attraction. Entry to the exhibition and poster area and all other conference sessions is not included.

Accompanying persons under the age of 18 years must be registered as accompanying children and are required to submit the Parent/Guardian Consent Form in order to attend the conference. Accompanying children must be in the presence of a regular delegate or an accompanying person of that delegate at all times when they are in the conference venue or when they are attending conference-affiliated activities outside of the conference venue. The regular delegate they are accompanying will be held responsible for all actions of the accompanying child.

Accompanying children have access to the pre-conferences, all conference sessions, the exhibition and poster area, and the opening and closing sessions (ONLY if they accompany the regular delegate their registration is attached to). Accompanying children may also register for the local tourist attraction, provided their parent/guardian has agreed to take full responsibility for them during that time.

Registration confirmation/invoice

A registration confirmation/invoice will be sent by email once the IAS 2019 Registration Department has received the fully completed registration form, the related payment and any required supporting documents. Delegates are requested to bring their registration confirmation/invoice to conference in order to receive their name badge onsite.

Methods of payment

The registration fee must accompany all conference registrations. Payments should be made in advance and in USD only, using a credit card or by bank transfer. Personal cheques, company cheques or Euro cheques are not accepted. All bank fees and money transfer costs must be prepaid by the transmitter. Clearly indicate IAS 2019 and the delegate’s name as a reference on all bank transfers.

Registration name change

A name change fee of USD 65 will be charged for every name change to an existing registration. A new registration form for the substitute delegate should NOT be submitted. Name changes will be accepted by email or fax and should indicate the old and new names and any changes in contact information. Changes can be made until 12 July 2019. After this date, all name changes must be carried out onsite.
Cancellation policy

Notification of cancellation must be made in writing and sent to the IAS 2019 Registration Team by email. The notification must include all relevant information regarding the bank account to which a possible refund may be remitted.

Refunds will be made in the same form as the original transaction. For original payments made by bank transfer, the cancellation notification or refund request must indicate all relevant information regarding the bank account to which a possible refund may be remitted. Credit will not be given for unattended events or early termination of attendance. Requests for refunds of any additional items ordered (such as the local charitable giving programme) will not be accepted.

If the written notification of cancellation (including all relevant information regarding the bank account if applicable) is received on or before 16 May 2019, 50% of the registration fee will be refunded. We regret that no refund requests will be accepted after 16 May 2019. The cancellation will not be effective until a written acknowledgement from the IAS 2019 Registration Team is received.

In the case of overpayment or double payment, refund requests (including all relevant information regarding the bank account if applicable) must be made in writing and sent to the IAS 2019 Registration Team, by email, no later than 24 July 2019. A handling fee of USD 65 will be charged. No refund requests will be accepted after 24 July 2019. The refund will not be effective until a written acknowledgement from the IAS 2019 Registration Team is received.

Cancellation of the conference

In the event that the conference cannot be held or is postponed due to events beyond the control of the conference organizers (force majeure) or due to events which are not attributable to wrongful intent or gross negligence of the conference organizers, the conference organizers cannot be held liable by delegates for any damages, costs, or losses incurred, such as transportation costs, accommodation costs, costs for additional orders, financial losses, etc.

Under these circumstances, the conference organizers reserve the right to either retain the entire registration fee and to use it for a future conference, or to reimburse the delegate after deducting costs already incurred for the organization of the conference and which could not be recovered from third parties.

Modification of the programme

The conference organizers reserve the right to modify the programme, which is published as an indication only.

Lost name badge

The conference name badge must be worn at all times during the conference. Access to the conference facilities will not be granted without a proper name badge. If a delegate loses, misplaces or forgets the name badge, a handling fee of USD 65 will be charged for a new name badge. Upon handing out a new name badge, the lost badge will be deactivated and become invalid.

Letter of Invitation

Individuals requiring an official Letter of Invitation from the conference organizers can request one through the online registration form. To receive a Letter of Invitation, delegates must first register for the conference, pay in full and submit any required supporting documentation (if applicable). Deadline to request a Letter of Invitation is 31 May 2019.

The Letter of Invitation does not financially obligate the conference organizers in any way, nor does it guarantee an entry visa to Mexico. All expenses incurred in relation to the conference are the sole responsibility of the delegate.

Visa requirements

It is the sole responsibility of the delegate to take care of his/her visa requirements. Delegates who require an entry visa must allow sufficient time for the application procedure. Delegates should contact the nearest Mexican embassy or consulate to determine the appropriate timing of their visa applications. All visa applications should be submitted to the authorities by 31 May 2019.

Delegate’s registration details might be shared with the Mexican immigration authorities to assist in the immigration process. However, the conference organizers and/or the IAS 2019 Registration Team will not directly contact embassies and consulates on behalf of delegates.

The registration fee minus a handling fee of USD 65 will be refunded after the conference if the visa was applied for in time (i.e. before 31 May 2019 for conference delegates) and proof is shown that a visa could not be granted even though all requested documents were submitted. A refund for any additional items ordered cannot be made. Refund requests must be made in writing and sent together with the required proofs to the IAS 2019 Registration Team, by email, no later than 24 July 2019. No refund requests (including required proofs) will be accepted after this date.
Data protection and sharing of contact details with third parties

The IAS will collect, process, transfer and store delegates personal data only for (i) the preparation and execution of the 10th IAS Conference on HIV Science (IAS 2019) and (ii) the preparation of future IAS and AIDS conferences. Data protection is warranted in accordance with the Swiss Data Protection Act and the Tele Service Data Protection Act. Delegates' personal data will be retained securely and only be accessible on a ‘need to know’ basis by duly authorized persons.

The data as entered on the Profile platform (namely first name, last name, gender, date of birth, nationality, country, email) will be shared with the following entities and persons (i.e. third parties), in countries whose legislation might not ensure an adequate level of data protection:

- The IAS 2019 Registration Team, c/o K.I.T. Group, Germany of delegates registering for IAS 2019

In order to facilitate border entry and visa applications, the respective required details of delegates will also be shared with the Mexican immigration authorities.

The contact details (full name and home address, email and participant type) of delegates who have accepted to share their contact details when registering will be shared periodically with the following conference sponsors, in countries which legislation might not ensure an adequate level of data protection:

- Gilead, USA
- Merck, Sharp & Dohme, Corp. USA
- ViV Healthcare, UK

The above mentioned conference sponsors may only use these contact details to contact delegates regarding activities at the conference or other communications which may be of interest. Therefore, data might be passed on to third parties unless otherwise explicitly indicated by the delegate in the registration form.

The delegates hereewith irrevocably authorize the IAS to collect, process and transfer their personal data to the above listed third parties and authorities. The delegates further expressly acknowledge and agree that any personal data disclosed in connection with the Profile platform and registration form will be subject to the laws of the country where it is transferred and may not be covered by Swiss law. The IAS cannot assure delegates that the laws and regulations in the recipient country will necessarily offer the same level of confidentiality or data protection as under Swiss law and may require the above listed third parties and/or authorities to whom the personal data is transferred, to disclose all or any part of the personal data to other authorities or third parties.

The IAS will nevertheless contractually ensure that your personal data will be processed by the above listed third parties to the same extent as it is authorized for itself under Swiss law. The IAS will also ensure that all third parties which will process your personal data have implemented appropriate technical and organizational measures to protect your personal data against accidental or unlawful destruction or accidental loss, alteration, unauthorized disclosure or access, and which provide a level of security appropriate to the risk represented by the processing and the nature of the data to be protected.

K.I.T. Group will collect and store all personal data for the preparation and execution of the IAS 2019 Congress only and not use the personal data for any other purposes.

When you register you will be asked to complete the online form providing for example: your name, address and email address. The above collected information is required to process, book and complete your booking (including the sending of a confirmation email of the booking to you).

All data will be saved and processed in compliance with the German data protection legislation.

In order to protect and safeguard the personal data provided to K.I.T. Group, K.I.T. Group has implemented and uses appropriate business systems and procedures. For example, your credit card information is transmitted to us through a secure server protocol, which encrypts all your personal and credit card details. The encryption method used is the industry standard "Transport Layer Security (TLS)" technology. Our TLS certificate has been issued by utn.usertrust.com.

Furthermore, we have implemented and use security procedures and technical and physical restrictions for accessing and using personal information. Only authorized employees are permitted to access personal information for performing their duties in respect of our services. Our server and network are protected by firewalls against unauthorized access and we have intrusion detection systems that monitor and detect unauthorized (attempts to) access to or misuse of our servers.

In addition, data might be passed on to third parties unless otherwise explicitly indicated by the attendee. Your complete contact details will only be forwarded if:

- a third party has proven to the congress organisers that you have violated the rights of this third party and has thus demanded the disclosure of your data, or
- the congress organisers are obliged to give out your data due to for example a court order or an official order.

Click here for further information about K.I.T. Groups privacy policy.

Should you have any queries regarding the processing of your personal data please contact our data protection official: Mr Holger van Wanrooy, Messe Berlin, Phone: +49 (0)30 3038-2889 or via email: datenschutzbeauftragter@messe-berlin.de
Conference Embargo Policy

All IAS 2019 conference abstracts are released to delegates and media under a strict embargo policy. A detailed breakdown of embargo procedures for different types of abstracts is available on the IAS 2019 conference embargo policy page.

All conference participants, presenters and media are asked to respect this policy.

Photo and Video Consent

IAS takes photographs and videos of the events related to the conference for use in IAS news and promotional materials in print, electronic and other media, including IAS website and social media platforms such as Smug Mug. Event participants grant IAS the right to use any image, photograph and voice in this context without compensation. All media become the property of IAS and may be displayed, distributed or used by IAS.

IAS Principles and Values of Conference Participation

By attending IAS 2019, delegates agree to comply with the IAS Principles and Values of Conference Participation. The full policy is available on the conference website and onsite at the registration counter.

Liability

The conference organizers shall be held liable in the framework of a duty of care as a respectable business according to statutory provisions. The liability of the conference organizers - for whatever legal reason - shall be limited to intent and gross negligence. The liability of commissioned service providers shall remain unaffected by this. The delegate shall take part in the conference at his/her own risk. Oral agreements shall not be binding if these have not been confirmed in writing by the IAS.

Fulfillment and jurisdiction

This contract shall in all respects be governed by, and construed and interpreted in accordance with, the substantive laws of Switzerland, without recourse to Swiss international private law rules. Any dispute, controversy or claim arising out of, or in relation to, this contract, including the validity, invalidity, breach, or termination thereof, shall be exclusively submitted to the courts of Geneva, Switzerland, without prejudice to a possible appeal to the Swiss Federal Tribunal.

Click here for further information on IAS copyright, disclaimer and privacy policies.